

Improving health care involves everyone. When health care and communities work together it ensures that health care reflects the needs and priorities of those it serves. The Co-production Principles for Health Quality reflect evidence from around the world to help you work collaboratively and effectively with health care partners.

1. Equality and Respect

Welcome and value experiences and knowledge of everyone involved in the same way. This ensures the needs and priorities of the entire community are reflected in improvements.

2. What's Strong

Build from strengths, skills, and resources to achieve shared goals. You are capable and stronger when everyone feels valued to make meaningful contributions.

3. Lead Together

Decisions and responsibilities are co-designed and owned. Shared leadership fosters ownership, commitment, and trust in group efforts.

4. Shared Learning and Support

Create an environment to learn and support each other. There's meaning in all that we bring from our experience and knowledge. Highlight peer support and knowledge exchanges to build skills.

5. Mutual Benefits

Everyone has something valuable to offer and can help each other out. Exchange ideas to grow supports. Seek new ways to address the most complex issues that benefit everyone.

6. Flexible and Adaptable

Meet people where they are. Have the courage to adapt to changing ideas and concerns. Be open to new ideas and willingness to adjust approaches as needed.

7. Transparent and Clear

Open, honest conversations throughout the process. Consistency is the key. Trust and relationships are the outcome.

8. Reflect and Renew

Check in often. Improvements and better outcomes happen when you remain curious. Continuous improvement need reflection to learn and grow our efforts together.

What opportunities do you see for making progress on co-production in your own organization/community?

What are some of the most important actions you could take to advance these opportunities?

- What would you need?
- Who would need to be involved?
- How would you go about doing it, where would you start?
- What principles are in place to allow for co-production to happen?
- What challenges prevent co-production from happening?
