

**HQBC**

HEALTH QUALITY BC



**BCRPA**

# The Future of Health Systems Built by Communities

May 1, 2024

Health Quality BC, which does its work throughout the province, would like to acknowledge that we are living and working with humility and respect on the traditional territories of the First Nations peoples of British Columbia.

We respectfully acknowledge the unceded traditional territory of the Okanagan (Syilx) People and the traditional keepers of their land. We want to say thank you for allowing us to live, work, and play on your lands.

Health Quality BC also recognizes Métis people and Métis Chartered Communities, as well as the Inuit and urban Indigenous peoples living across the province on various traditional territories.



# Workshop Facilitators



**Katie Fenn**  
CEO, BCRPA



**Rachel Schmidt**  
Engagement  
Leader, Patient &  
Public Engagement  
HQBC



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# Learning Objectives

1. Understand co-production principles important for health care and community partnerships.
2. Learn from real stories and examples about health care and community working together.
3. Take what you've learned and begin to apply it practically in your own collaborations between health care and community.

# The Why?

- Gain access to invaluable local insights, resources, and support systems.
- Build trust, understand each other's perspectives better, and create shared decisions.
- Expand the effectiveness of health care leading to better health outcomes for everyone.





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A vibrant, healthy community is a **result** of the passion of its residents!

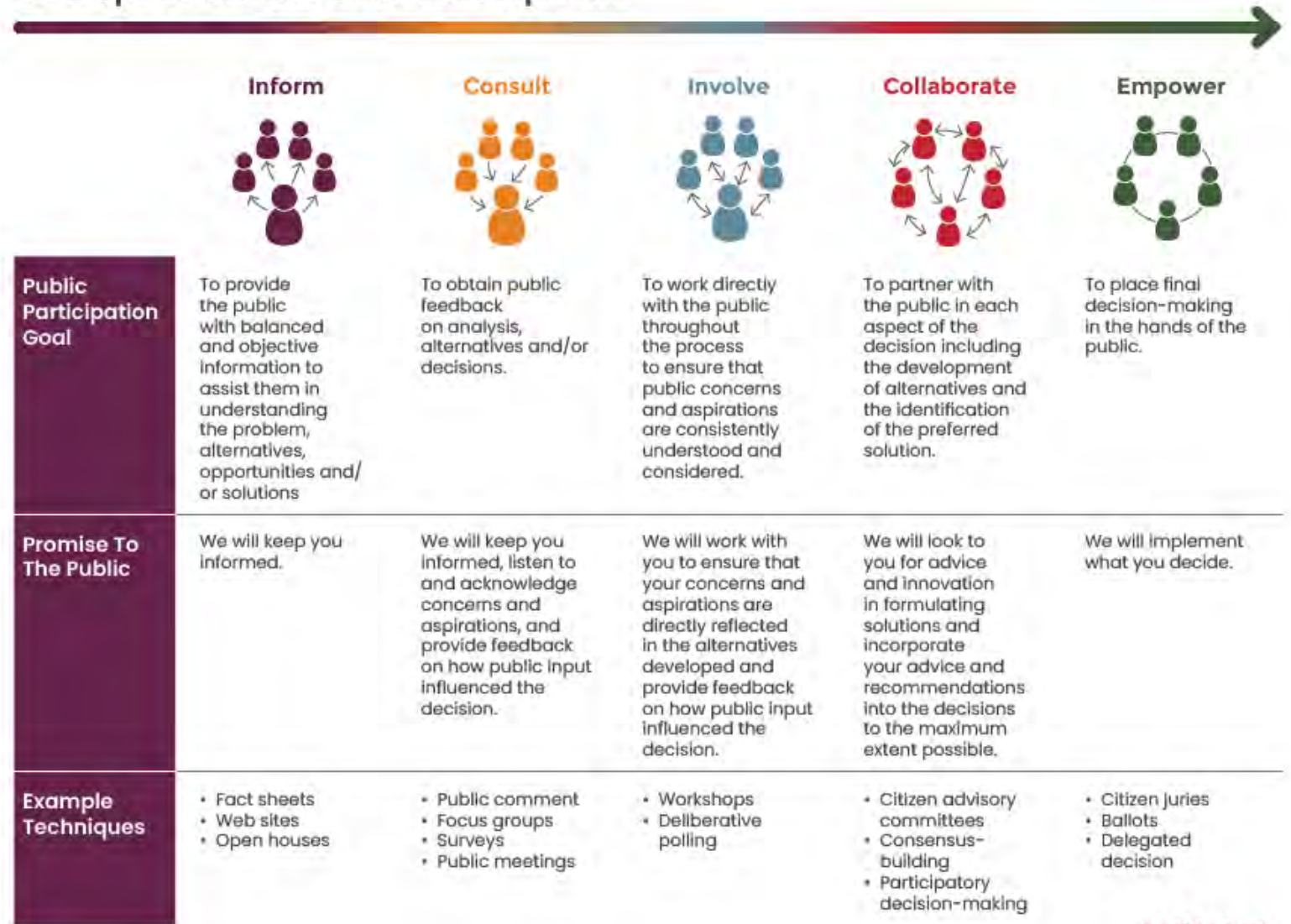
How can you tap into that energy to be a part of your efforts for improving health care?



# The What?

Increasing our skills as leaders to meaningfully engage communities takes practice.

## IAP2 Spectrum of Public Participation



# CO-PRODUCTION HAPPENS HERE

## Collaborate



To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.

## Empower



To place final decision-making in the hands of the public.

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We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.

We will implement what you decide.



# CO-PRODUCTION

Co-production means working together. In this approach, both the people who provide a service and the people who use it work together to achieve a goal.

# CO-PRODUCTION PRINCIPLES FOR HEALTH QUALITY

1. Equality and Respect
2. What's Strong
3. Lead Together
4. Shared Learning and Support
5. Mutual Benefits
6. Flexible and Adaptable
7. Transparent and Clear
8. Reflect and Renew

# REAL WORLD EXAMPLES OF CO-PRODUCTION

**Jill Lawlor**

Senior Manager Parks

District of West Vancouver



# Q&A

What are you curious about?



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# OPPORTUNITIES

What opportunities do you see for making progress on co-production in your own organization/community?

- Self reflection – 2 mins

# CREATING AN ACTION PLAN

What are some of the most important actions you could take to advance these opportunities?

- What would you need?
- Who would need to be involved?
- How would you go about doing it, where would you start?
- What principles are in place to allow for co-production to happen?
- What challenges prevent coproduction from happening?

**Answer questions on  
handout – 5 mins**

**Pair and share – 8  
mins**

# **CLOSING REFLECTIONS**

